

Small Claims Tribunal of the Hong Kong S.A.R.

Defence to Form 1 Claim

Claim no.: SCTC YYYYY/2026 · Filed: 22 April 2026

SAMPLE BUNDLE — All names, identifiers, sums, and exhibits are fictional.

Parties

Claimant Sample Trading Co. (HK) Limited
Defendant B. Wong (HKID redacted)

Defence

1. The Defendant admits paragraphs 1 and 2 of the Claim, namely that an appliance was ordered on 04 February 2026 for HK\$8,750.
2. The Defendant denies paragraph 4. The goods delivered were not of merchantable quality within the meaning of section 16 of the Sale of Goods Ordinance (Cap. 26). Photographs of the defects are exhibited at D-2.
3. The Defendant rejected the goods within seven days of delivery in accordance with the Claimant's published return policy (D-3).
4. The Defendant counterclaims for the cost of return shipping (HK\$220) and seeks dismissal of the Claim with costs.

Chronology

Date	Event
04 Feb 2026	Online order placed (order #SAMPLE-04211)
09 Feb 2026	Goods delivered, defects photographed same day
10 Feb 2026	Defendant emailed Claimant requesting return
13 Feb 2026	Goods returned by courier (tracking SAMPLE-99)
28 Feb 2026	Claimant declined refund citing "use beyond test"

Exhibit list

Ref.	Description	Pages
D-1	Order confirmation email	1
D-2	Photographs of defects (3 images)	3
D-3	Claimant's published returns policy	2
D-4	Courier return receipt	1
D-5	Email exchange 10–28 Feb 2026	4

Signature of defendant

Signed: _____

Name: B. Wong · Date: _____